23008

JAN 1 0 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: John E. Cronin

Serial No.: 09/759,421

Filed: January 12, 2001

Title: Method For Using Web-Based Marketing

And/Or Management Tool

Attorney Docket No.: UV-01

(07689-00023)

Group Art Unit: 3625

Examiner: Mark A. Fadok

Commissioner for Patents Alexandria, VA 22313-1450 ZI CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office. Fax No. 703-872-9306, on the date shown below.

Date

December 13, 2004

RESPONSE TO FINAL OFFICE ACTION

This is a Response to the Office Action (paper no. 20040801) mailed from the U.S. Patent and Trademark Office on August 13, 2004, with respect to the above-identified patent application. Amendments to the Claims and Remarks concerning the amendments appear in the sections that follow.

Law Offices of Downs Rachlin Martin PLLC 199 Main Street P.O. Box 190 Burlington, VT 05402-0190 (802) 863-2375